

Volunteer Application
 Uplift Family Services Guild
 Happy Dragon Thrift Shop
 408.354.4072

Thank you for considering volunteering at Happy Dragon! Please turn in your application at the store, 245 W. Main Street, Los Gatos, CA 95030, or by email, volunteer@happydragon.simplelists.com. Snapping a photo of the application to send by email is just fine. We will contact you

Contact information				
Name:	First:	Last:		
Address:	Street	City	State	Zip
Phone:	Cell: (will receive shift reminder texts)		Home:	
Email:	(will receive member notices)			
Emergency Contact:	Name/Relationship:	Phone(s)	Address	

Applicant information and experience. Must be a minimum of 16 years old					
Are you already a customer or familiar with the store?					
Why would you like to volunteer at Happy Dragon?					
How did you hear about us?					
Please describe relevant volunteer or work experience:					
What type of commitment are you looking for? Reliability is essential. Our minimum requirement is 3 shifts a month of ~3.5 hours each.					
Ongoing	Specific # hours:			Other:	
Available shifts. Which will work for you? Please circle.					
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
9:45-1:00	9:45-1:00	9:45-1:00	9:45-1:00	9:45-1:00	9:45-1:30
		1:00 – 4:15		1:00 – 4:15	

I would like to join the Happy Dragon volunteers. I understand I will work at least 3 retail shifts a month and I will be consistent in my scheduled volunteer time commitment

Name: _____ Date: _____

About Happy Dragon

We have been a Los Gatos Institution for 60 years. The store is loved for its quirky vibe and incredible treasures and bargains. We are closed for all major holidays and between Christmas and New Years.

We are 100% volunteer run. The store's proceeds benefit a local community non-profit, Pacific Clinics (formerly Uplift Family Services). Pacific Clinics makes a difference right here in California and the Bay Area.

Pacific Clinics helps over 30,000 children and family members recover from trauma—such as abuse, severe neglect, addiction and poverty—each year. As one of the largest, most comprehensive behavioral and mental health treatment programs in California, we offer hope to individuals and families experiencing great difficulties."

Our intention is to operate the Happy Dragon the Ritz Carlton model of service "Ladies and gentlemen serving ladies and gentlemen." What does that phrase mean at Happy Dragon? There are 2 key components:

#1 Members Always Replace Themselves if they cannot cover their scheduled shifts...

When we are short a member for the front (3 minimum needed), we run the risk of having to close the store. Part of being a good member is being on shift, for the entire shift, when you have committed to be there.

- Always replace yourself in advance. "Replace" means that you have reached out and personally found another person to take your place and they have committed to cover that time. It doesn't mean calling or emailing the shop to say that you will not be coming, and especially not at the last minute.

- Avoid scheduling other commitments that take you off any part of your scheduled shift.

- Communicate if there is a last-minute unavoidable problem, like a car accident, medical incident, etc. Contact the Manager on shift directly, not another member. We hope you are okay!

#2 Treat other members and customers with kindness and respect, as you would like to be treated, even when you do not always receive the same in return.

We all have bad days. We all appreciate it when someone is kind and respectful to us.

We greet customers, donors, and other members with courtesy.

If we cannot help someone, we find a person who can.

We act in a safe manner and act/report if we see unsafe conditions.